

# Swimming Lessons Terms & Conditions



I understand that by enrolling my child in the Gym Plus Swim lessons that I will be contacted by the club with updates on my child's progress & participation at the Swim Academy. Gym Plus cannot offer refunds for missed lessons. In accordance with their sickness policy, credit can be applied in many cases where a doctor's cert is produced.

From time to time Gym Plus may need to cancel a swim lesson. I will be notified of any cancellation to my class by text and the missed class will be pushed forward to the following week.

To secure my child's place Gym Plus advises that the new swim lesson course is purchased from the 3 sessions remaining but it must be topped up before the last class begins to ensure my place is secure.

Top up for new lessons:  
[www.gymplus.courseprogress.co.uk/](http://www.gymplus.courseprogress.co.uk/)

If I require any assistance in the top up process I can contact Gym Plus by e-mail or phone.

- **In the best interest for pool users, Gym Plus safety policy is that no child will attend the pool if they have had diarrhoea in the last 14 days.**
- **Children must be accompanied by a responsible adult at all times while in the club.**
- **The pool, including toddler section, will be closed whilst lessons are taking place to allow my child to get the most value from their lesson.**

- **No photography including video recording is allowed at poolside.**
- **No eating or drinking allowed at poolside.**
- **No buggies are allowed at poolside.**
- **No glass bottles allowed at poolside.**
- **Swim hats must be worn in the pool. It is advised that goggles and armbands are worn if needed for the level my child is swimming at.**
- **I confirm that my child is physically able to participate in swimming lessons.**
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I acknowledge that participation in lessons does not guarantee that my child will be water-safe. It is understood that the activity involves an element of risk and danger of accidents.

These terms have been issued to me and by enrolling my child in lessons I agree to abide by the policies and procedures presented, as well as those of the club.

I agree to abide by the Gym Plus rules, as they ensure a positive experience and safety for myself, my child and other members.

We welcome feedback on our lessons, if there is anything you are unsure of or would like to suggest, please feel free to talk to the swim manager or email us at the relevant club.